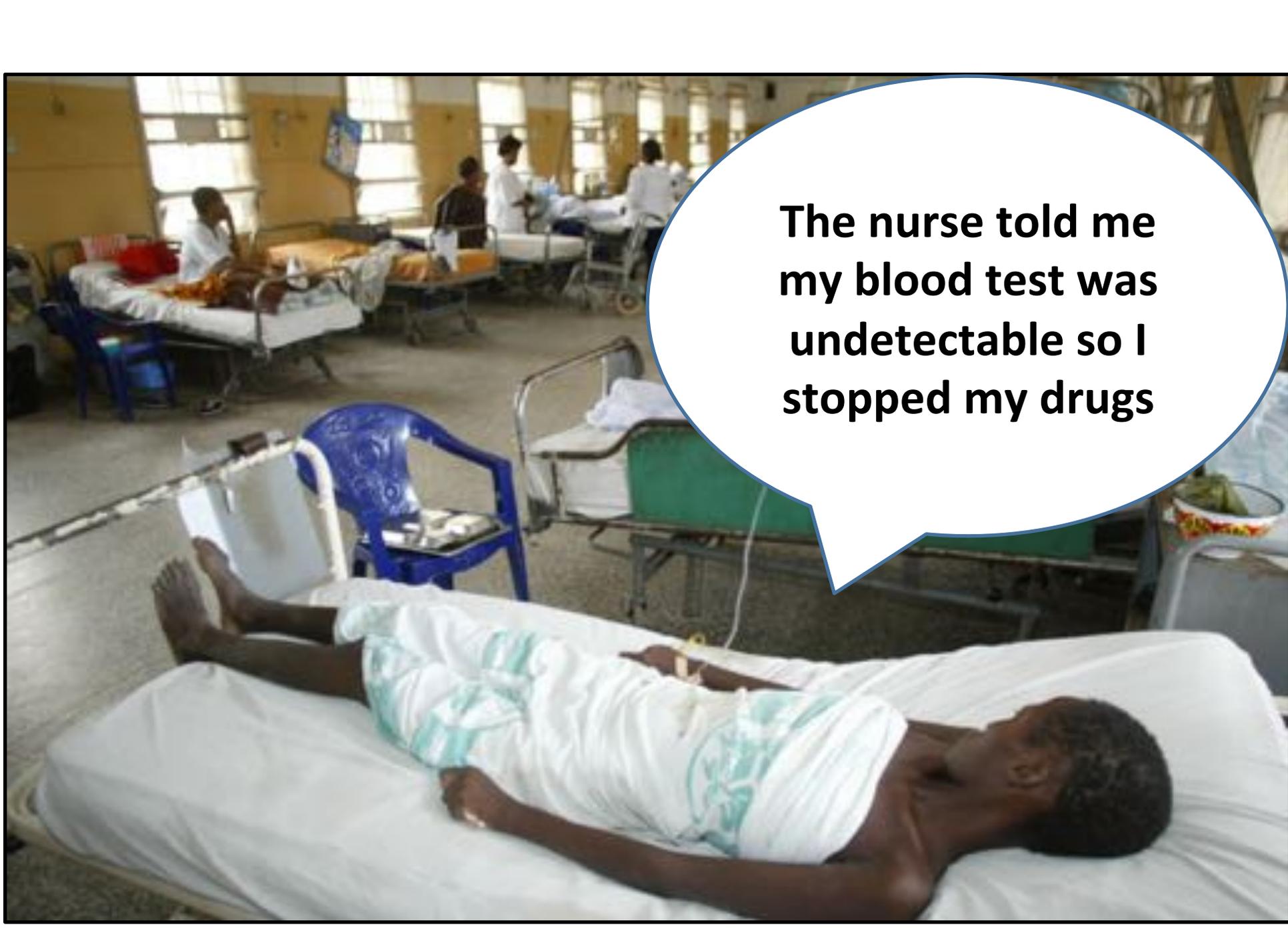


Tips and tricks for improved
Implementation of Viral load Monitoring
Having the test is not enough!

13		14	15	16	17		18	19	20
Fluconazole		ARV Status (see codes below)	ARV reason (see codes below)	ARV combination regimen (see codes below)	ARV medicine		*CD 4 count / % & test date	*Viral Load	*Other diagnostics test (lab, chest xray, etc.)
Quantity dispensed (tablets/ml)	% Adherence				Quantity dispensed (tablets/ml)	% Adherence			
01/06/2011				TDF 3TC EFV				3500	
01/07/2012				TDF 3TC EFV					
01/06/2013				TDF 3TC EFV				20,000	
01/09/2014				TDF 3TC EFV				45,000	
01/12/2014				TDF 3TC EFV				30,000	

What's the story here?

A photograph of a hospital ward. In the foreground, a patient is lying in a bed, covered with a white sheet and a green and white striped cloth. The patient's legs are visible, and they appear to be resting. In the background, several other hospital beds are visible, some with patients and some with nurses attending to them. The ward has large windows and a tiled floor. A blue plastic chair is positioned near the patient's bed. A speech bubble is overlaid on the right side of the image, containing text.

**The nurse told me
my blood test was
undetectable so I
stopped my drugs**

Session Objectives

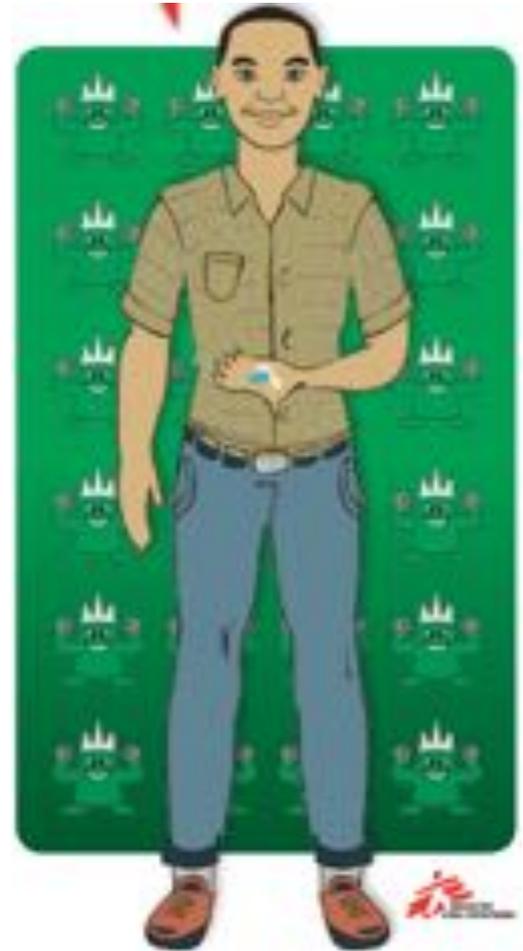
To go away with some operational strategies to overcome the bottlenecks and challenges we've faced so far in implementing routine viral load

Essential Components for Viral Load Implementation

- ✓ Laboratory
- **Preparing the Patients**
- **Preparing the Clinicians**
 - The VL Algorithm
- **Preparing the Counsellors**
 - Enhanced Adherence Counselling

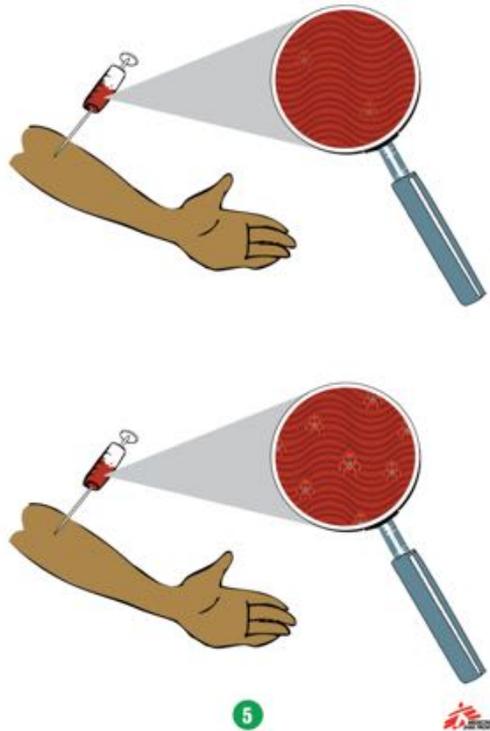
Client education

**Shifting the paradigm
from
CD4 to viral load**



How are we explaining viral load to our clients ?

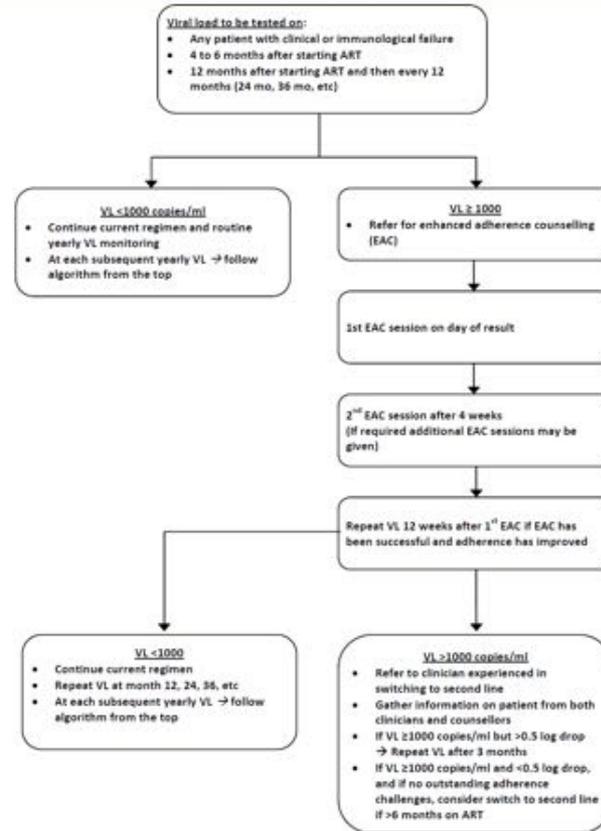
- Key messages
- Visual aids



www.who.int

Viral Load Algorithm

Algorithm For Routine Viral Load Testing





Step 1

- Ensuring viral loads get taken at the correct time
- (mth 3, 12 and then yearly)



Step 2

- Ensuring people with a VL > 1000 are referred for enhanced adherence



Step 3

- Ensuring Completion of enhanced adherence



Step 4

- Ensuring the second viral load is taken



Step 5

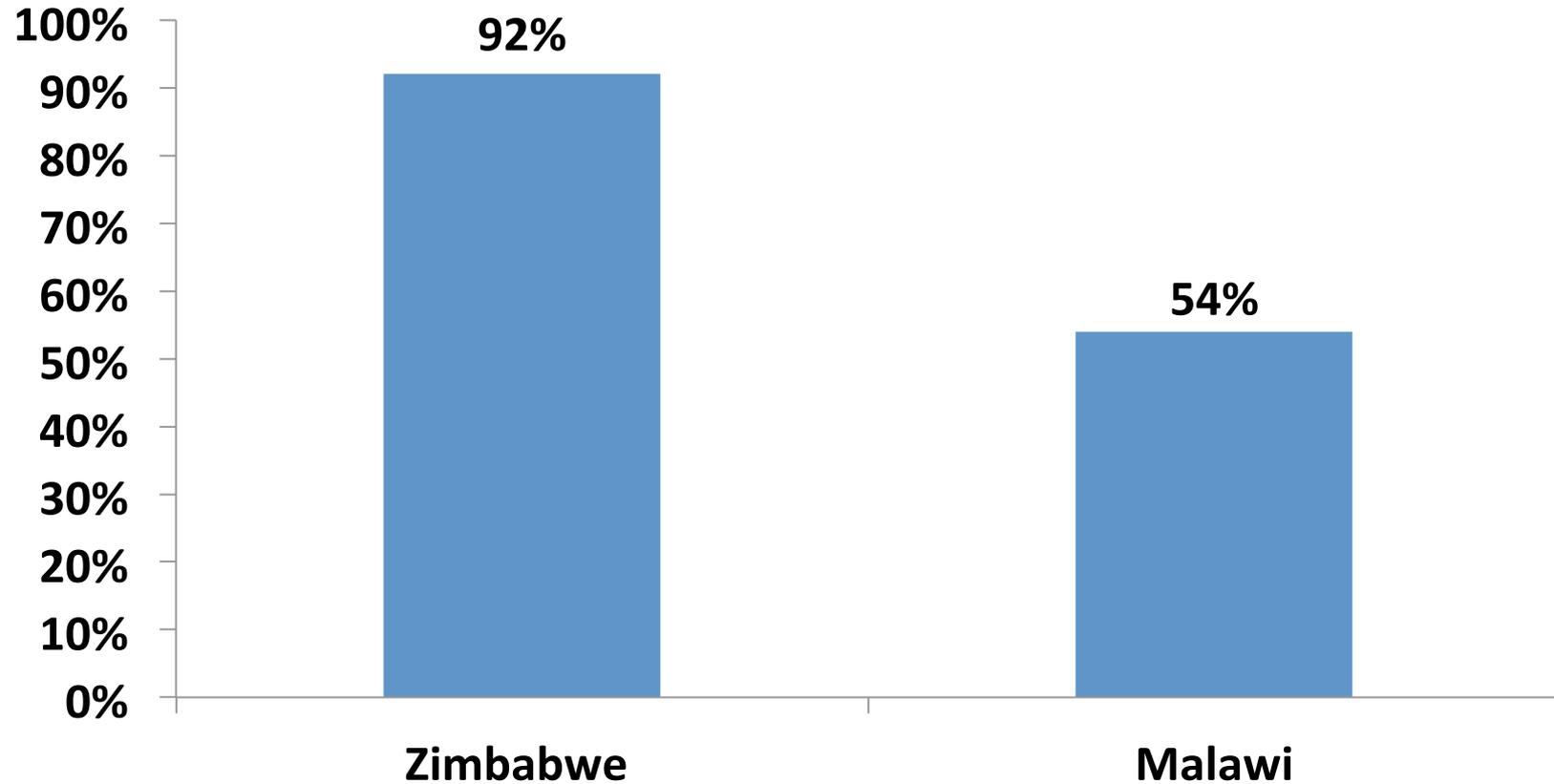
- What to do if second viral load high

Step 1

- Ensuring viral loads get taken at the correct time
- (mth 6, 12 and then yearly)



Coverage of Viral Load MSF UNITAID Projects



Human Resources





Clients asking for VL

VL load allows us to simplify clinical
follow up
Once a year clinical review

**Therefore everyone coming to see clinician
=
Needs a VL**

So we've started to take routine
viral load

How many do we expect to find with
 $VL > 1000$ that need clinical action

Expected workload for High Viral Load Counselling

10-15%

expected to have a

VL > 1000 copies /ml

Step 2

- **Ensuring people with a VL > 1000 are referred for enhanced adherence**

Result delivery - Lessons Learned

If we implement a test we need to make sure we act!

How can your laboratory information system help the clinicians and ART coordinators

- **Emailing of results for sites to print directly**
- **Person in clinic delegated to be responsible for filing**
- **Flag the ART cards of those with VL > 1000**

Result delivery

Viral Load Results

Clinic code 00-0A-02
HARARE
BULAWAYO
ARCADIA P.C.C.

Lab number
0000239

Patient ID 00/0A/02/2011/A/00049

First name Surname

Consent to SMS Mobile number
Yes

Sample collection Date of viral load result
20/12/2012 20/12/2012
Result of viral load
66666



Previous results
Previous sample collection date
18/11/2012
Result of previous viral load
999

Viral Load Results

Clinic code 00-0A-02
HARARE
BULAWAYO
ARCADIA P.C.C.

Lab number
0000010

Patient ID 00/0A/02/2013/A/00203

First name Surname
LUHANGA DOUGLAS LUHANGA

Consent to SMS Mobile number
Yes 1203456

Sample collection Date of viral load result
20/12/2012 20/12/2012
Result of viral load
875



Previous results
Previous sample collection date
11/12/2012
Result of previous viral load
4444444

Result delivery

18 February 2013

Viral Load Results Jan 2013

Clinic 00-0A-0F

HARARE

BULAWAYO

AVENUES CLINIC

Viral load results ≥ 1000

Sample date	Patient ID	First name	Surname	DOB	Age yrs	Age mths	Labno	Viral load	Result date
21/01/2013	00/0A/0F/2011/A/00055	MWALILINO	SIMOL	01/01/2006			0000101	21/01/2013	4999
22/01/2013	00/0A/0F/2011/A/00097	KANYIMBO	KANYIMBO		40		0000342	22/01/2013	15000

Viral load results < 1000

Sample date	Patient ID	First name	Surname	DOB	Age yrs	Age mths	Labno	Viral load	Result date
10/01/2013	00/0A/0F/2011/A/00109	MUSHOGO	SAM		20		0000343	10/01/2013	800

No viral load results

Sample date	Patient ID	First name	Surname	DOB	Age yrs	Age mths	Labno	Viral load	Result date
22/01/2013	00/0A/0F/2012/A/00013	MWANKENJA	ANYIM	01/01/1960			0000334	22/01/2013	Laboratory error

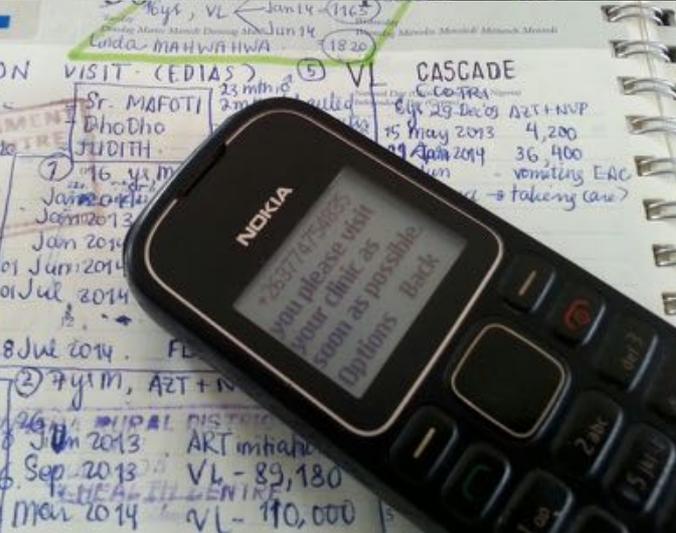
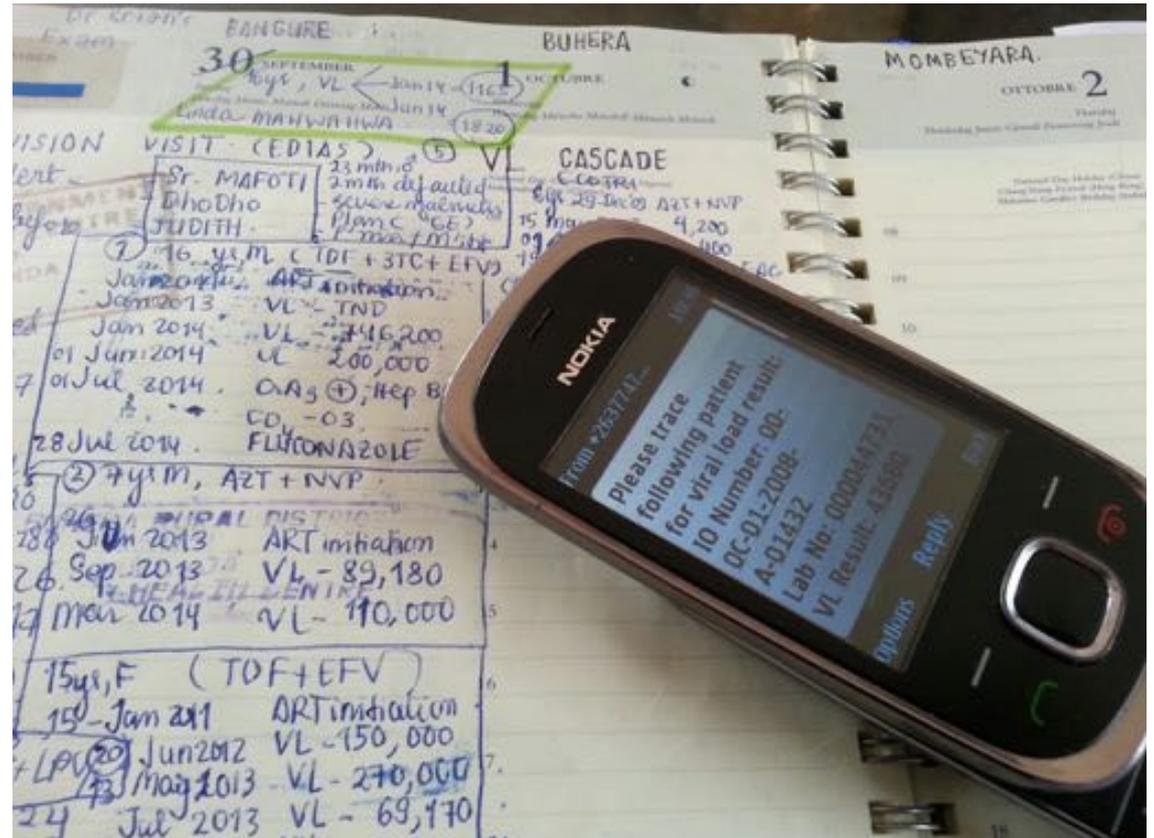
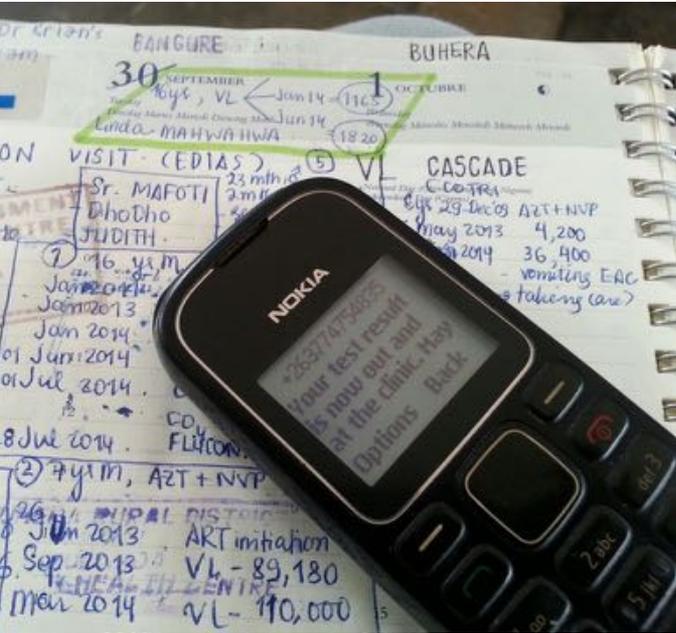
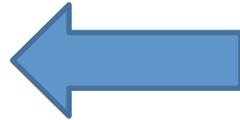
Enhanced Adherence Register

First Name	Surname	QI Number	First Name and Surname	Age	Sex	Date first VL taken	First VL Result	First IAC on My result gives (Date)	Second IAC (Date)	Further actions with date	Further actions with date	Expected Date Repeat VL due	Date Repeat VL taken	Result Repeat VL	Outcome 1. Switched to second line 2. Switched to improved first line 3. Remain on failing first line	Outcome Date	Comments / Action Plan
------------	---------	-----------	------------------------	-----	-----	---------------------	-----------------	-------------------------------------	-------------------	---------------------------	---------------------------	-----------------------------	----------------------	------------------	--	--------------	------------------------

**THIS IS VERY IMPORTANT!!!
MENTORING TEAMS TO
CHECK**

SMS

To Patient with VL > 1000 come to clinic as soon as possible ; for those with < 1000: Your result is good. please come to the clinic at your next booked appointment



To Clinic for patient with VL > 1000: Please trace



T R I A G E



Preparing the Counsellors: Enhanced Adherence

Session 1

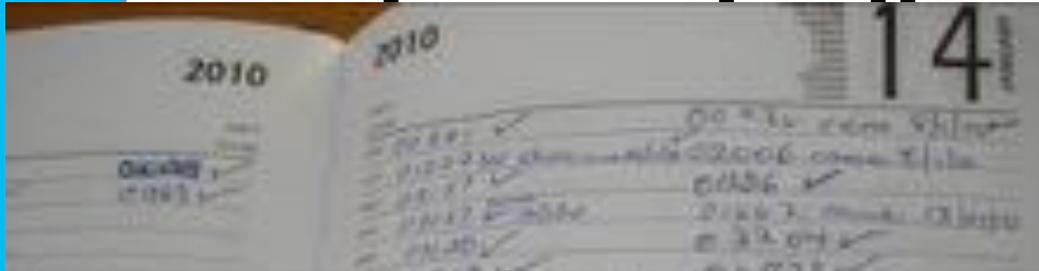
- **Explore Adherence Barriers**
- Knowledge - Behavioral -
Socio-economical - Emotional

Session 2

- **Evaluate Adherence strategies**

Step

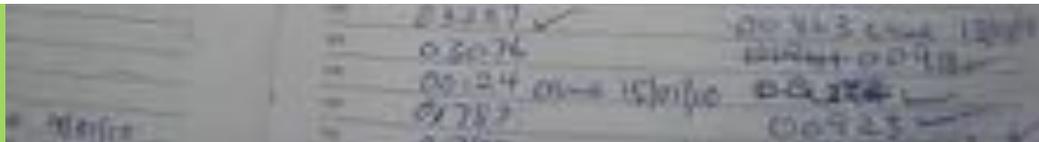
- Ensuring Completion of
1. Attendance



DEFAULTER TRACING

nd

Step



Estimating the Need for Second Line

40-70% do not
resuppress to
< 1000 copies/ml

Estimating the Need for Second Line

Approx 30% with
high repeat VL
are switched to
second line

Estimating Demand for Second Line

1000 patients tested

130 VL > 1000 copies/ml

78 with VL 2 > 1000 copies /ml

25 switched to second line

Challenges for Switching to Second Line

- Should be a multidisciplinary approach
- Often centralised (district hospital based) system- how can we decentralise the process
 - Mobile mentoring team
 - Details of Information (High Viral load form) by M-health with follow up call to physician
 - Agreement for second line drugs to be delivered directly to district and primary care level

M and E
for the viral
load cascade

Wrap Up

- The lab , clinicians, counsellors and patients all need to work together
- If we take a test we need to make sure we act on the result
- Careful attention to documentation, triage/ patient flow and clinic organisation are the key to effective viral load implementation
- Empower the clients
- Monitor the cascade

Viral Load Toolkit



MÉDECINS SANS FRONTIÈRES
VIRAL LOAD TOOLKIT

AN IMPLEMENTER'S GUIDE TO INTRODUCING
HIV VIRAL LOAD MONITORING



Content:

- Background
- Laboratory technologies for viral load implementation
- Laboratory training for viral load testing
- The viral load algorithm
- Sample collection, transport and result delivery
- Educating patients for viral load
- Enhanced Adherence Counselling
- Case studies
- Supervision and M and E



<http://samumsf.org/blog/portfolio-item/viral-load-vl-toolkit/>